



WHY DO YOU NEED A MANAGED SERVICE?

- ✓ Free up vital internal IT resources from the administration tasks required to ensure the smooth running of a NetSuite solution.
- ✓ You need to focus on the key business functions within NetSuite such as CRM and finance rather than the setting up and configuration of the system.
- ✓ When things go wrong, or small changes need to be made to your system, these changes need to be made quickly without draining your business resources.



COOPER SOFTWARE CAN HELP

We provide outsourced NetSuite administration, capable of maintaining and enhancing your NetSuite solution and allowing your business to focus on the day to day running of your business.

LET COOPER SOFTWARE MANAGE YOUR NETSUITE

Our managed service for NetSuite offers:







- ✓ Peace of mind knowing a 'trusted pair of hands' is running your NetSuite helpdesk.
- ✓ Immediate savings and operational efficiencies by:
 - cutting down on system administrative and maintenance tasks
 - freeing up resources to focus on more value add activities
 - directly and indirectly reducing overhead costs.
- ✓ A 'shopping list' of services to allow a fully tailored service.
- ✓ An on boarding process to ensure we fully understand your business.



SERVICE CATALOGUE OVERVIEW

We have a team of NetSuite and ERP experts capable of managing our customers NetSuite installations to ensure business continuity.

Our Service Catalogue is structured to provide a 'shopping list' of services that can be tailored to suit your business needs. These include:

 NEW USERS	 PERSONA MANAGEMENT	 USER SUPPORT	 DEVELOPMENT	 TESTING & TRAINING	 NEW USERS
<div data-bbox="134 1143 318 1292">Access Rights & Security</div>	<div data-bbox="365 1143 553 1292">Standard Rights</div>	<div data-bbox="602 1143 786 1292">Day to day ticket handling</div>	<div data-bbox="836 1143 1019 1292">Bespoke Development</div>	<div data-bbox="1070 1143 1253 1292">End User Training</div>	<div data-bbox="1304 1143 1487 1625">Regular on site consultancy to ensure you are always getting maximum 'bang for your buck' from your NetSuite installation</div>
<div data-bbox="134 1315 318 1464">Billing & Labour Rates</div>	<div data-bbox="365 1315 553 1464">Roles</div>	<div data-bbox="602 1315 786 1522">3rd Party Ticket Handling (NetSuite, SuiteApps)</div>	<div data-bbox="836 1315 1019 1464">SuiteScript Customisations</div>	<div data-bbox="1070 1315 1253 1464">Sneak Peak Testing</div>	
<div data-bbox="134 1487 318 1637">Assigning Personas</div>	<div data-bbox="365 1487 553 1637">Saved Searches</div>	<div data-bbox="602 1522 786 1901">Access to specialist business & functional consultants & knowledge (e.g. Accountancy)</div>	<div data-bbox="836 1487 1019 1637">Workflow Generation</div>	<div data-bbox="1070 1487 1253 1728">Roadmap comparison against business processes</div>	
<div data-bbox="134 1660 318 1901">Spending & Purchasing Limits & Approvals</div>	<div data-bbox="365 1660 553 1809">Dashboard</div>		<div data-bbox="836 1660 1019 1786">Report Creation</div> <div data-bbox="836 1809 1019 1958">Saved Search Creation</div>		